



BlueFletch Chat

Empowering Frontline Communication

Frontline workers need more than outdated tools like walkie-talkies and fixed phones to stay connected. As consumer expectations rise and tasks grow more complex, organizations require a communication solution that is efficient, reliable, and meets the demands of modern frontline teams.

Introducing BlueFletch Chat

A secure, versatile communication platform designed for frontline workers on shared devices. With customizable features tailored to your organization's unique needs, BlueFletch Chat ensures your frontline workforce is always connected, enhancing productivity and driving better outcomes.

Customer-Centric Features

Streamlined User Experience

Simplify communication with relevant colleagues through a clean and intuitive design. BlueFletch chat is quick to deploy and easy to use, which means no more wrestling with complex interfaces.

Enhanced Visibility

With clear visibility into device usage, you will know exactly who's logged in and where devices are located. Gone are the days of wondering if your colleague is on-site or actively using the device.

Rich Media Communication

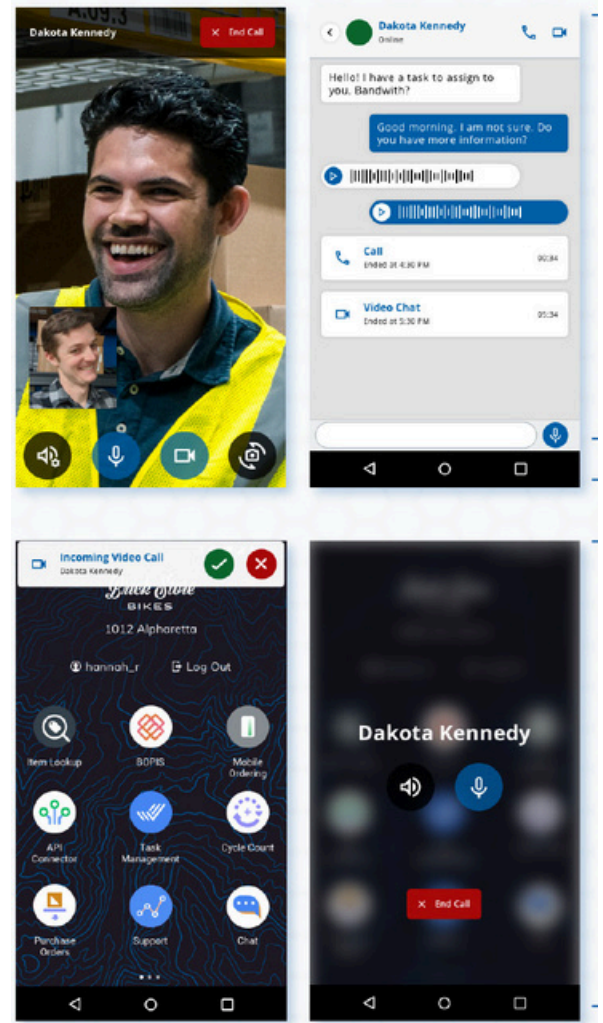
Beyond text, users can share images, videos, and even walkie-talkie-style messages. Manage audio playback with autoplay or require user input to reduce workflow interruptions.

Granular Control

Configure channels that align with your organizational hierarchy. With flexible roles and communication rules, you define who can communicate with whom, ensuring a seamless flow of information.

Seamless Voice & Video

Direct person-to-person communication remains crucial, and BlueFletch Chat delivers. Make video and voice calls directly within the platform, fostering close collaboration and efficient communication.



Privacy-Centric Design

At the end of each user's shift, all message history and details are automatically cleared, ensuring strict compliance with GDPR regulations and providing privacy-conscious users and organizations with peace of mind.

Secure On-Site Communication

Leveraging WebRTC technology, BlueFletch Chat enables direct device-to-device communication, ensuring that audio and video calls remain within your facility for maximum speed and security.

Unparalleled Security

End-to-End Encryption

Ensure the highest level of privacy and security for your communication with end-to-end encryption. Your media streams are securely transmitted, preventing unauthorized access and ensuring that your conversations remain private.

WebRTC Technology

BlueFletch Chat leverages WebRTC's robust security features to protect your one-to-one audio and video calls, ensuring they remain secure at all times.

Intelligent Communication

AI-Powered Transcription

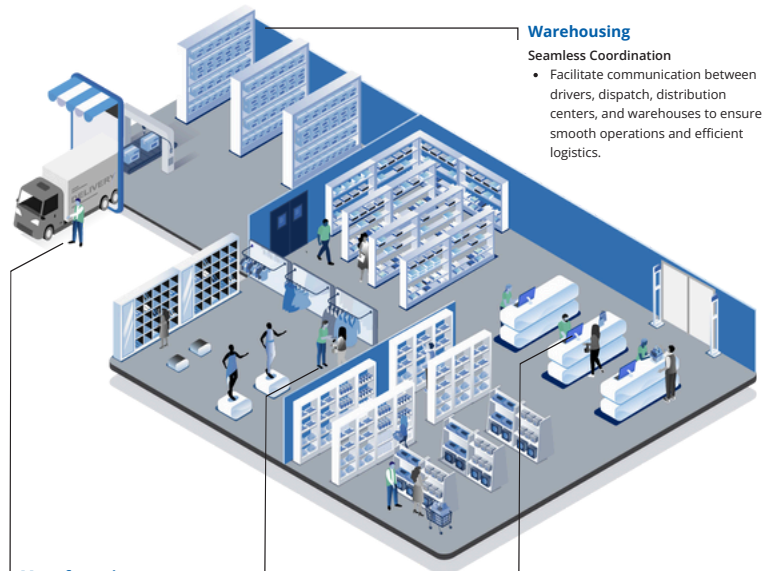
Improve team communication with BlueFletch Chat's AI-driven voice-to-text feature, which automatically converts walkie-talkie-style voice messages into text, making critical information easily accessible.

Smart Integrations

Seamlessly integrate your favorite third-party bots and applications within BlueFletch Chat. By connecting these tools, you can automate tasks, streamline workflows, and elevate your team's efficiency in frontline operations.

About BlueFletch

BlueFletch is a leading innovator in enterprise mobility, dedicated to securing, managing, and supporting shared and rugged devices for frontline teams. Based in Atlanta, BlueFletch empowers Global 1000 companies with cutting-edge solutions that enhance productivity and streamline operations. Trusted by industry leaders, we specialize in providing robust, user-friendly tools that meet the unique challenges of today's dynamic workforce.



Warehousing

- Seamless Coordination**
- Facilitate communication between drivers, dispatch, distribution centers, and warehouses to ensure smooth operations and efficient logistics.

Manufacturing, Transportation & Logistics

- Emergency Alerts**
- Quickly notify the site of an emergency with real-time alerts.
- Enhanced Issue Resolution**
- Send multimedia messages to provide context and accelerate communication and issue resolution.

Retail

- Storewide Announcements**
- Easily broadcast messages to the entire store, specific departments, or designated chat groups.
- Self-Help Kiosks**
- Notify store associates instantly when a customer requires assistance.
- Expert Assistance**
- Connect associates with customers in real-time to provide expert support.

Support Desk

- Customer Service**
- Efficiently communicate with stores to address product-related inquiries.
- Technical Support**
- Directly connect with end users to troubleshoot and resolve issues in the field.



Seamless
Communication



Flexible
Configuration



Increased
Productivity



User-Friendly
Experience