

### FRONTLINE COMMUNICATIONS SIMPLIFIED

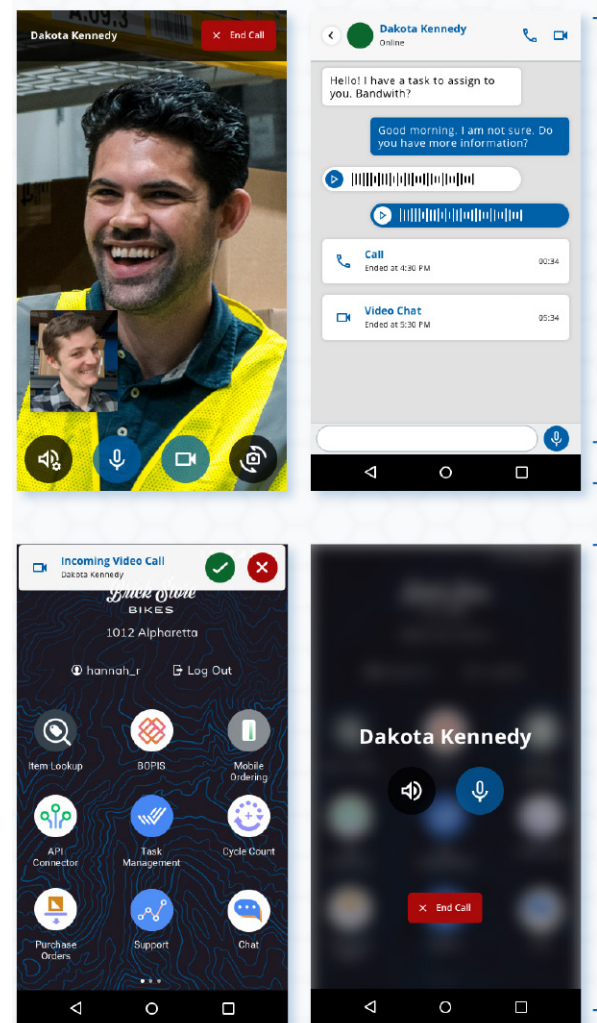
Frontline workers require efficient and robust communication in these modern times. Dedicated walkie-talkies, yelling across aisles and calling a dedicated fixed phone will not power innovative organizations that are supporting the demanding needs of today's customers.

### BlueFletch Enterprise Chat

BlueFletch Chat is designed to be easy to deploy, simple to configure and allow frontline workers to seamlessly communicate with one another.

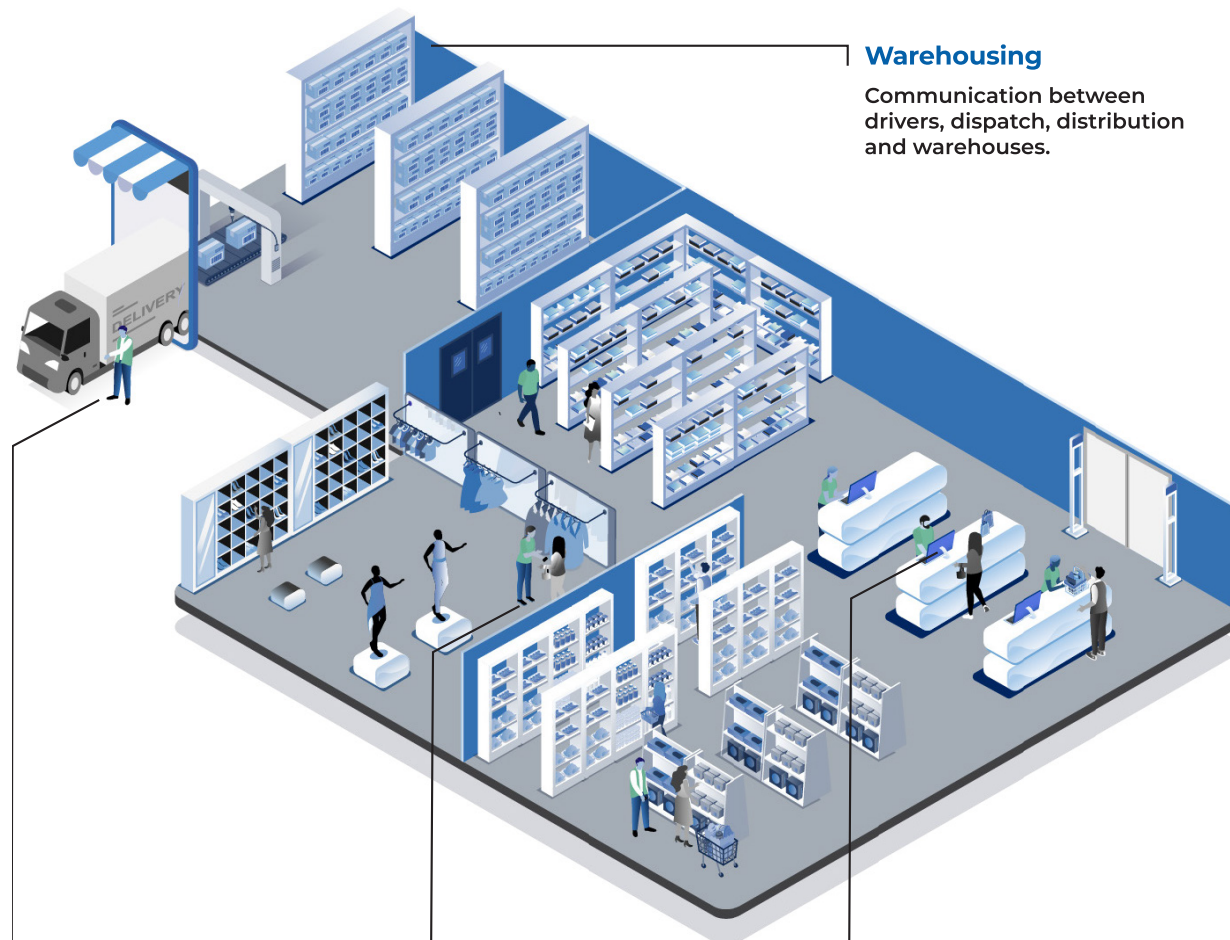
#### Features:

- **Device to Device Video Calls**  
Video call anyone directly or instantly convert a group chat to video call.
- **Configurable Group Messaging and Ad-Hoc Groups**  
Configure chat groups and chat rules based on a user identity and access or groups/ contact lists.
- **Single Sign-On (SSO)**  
Supports all major identity providers and legacy authentication methods.
- **Screen Share with Support**
- **Automatic Site Awareness**  
Presence to know who is active, online at which location.
- **Text Chat**  
Chat 1-1 or in "group" chats with managers, support or colleagues. @mention people in chats to get their attention.
- **Device to Device Voice Calls**  
WebRTC-powered voice



## A Focus on Shared Employee Devices

Frontline workers using shared mobile devices have a unique and challenging user experience that requires specific solutions. BlueFletch Enterprise Chat is built from the ground up specifically for frontline workers using shared devices.



### Warehousing

Communication between drivers, dispatch, distribution and warehouses.

### Manufacturing, Transportation & Logistics

#### Signal an emergency

- Notify the site of an emergency.

#### Send a photo for more context

- Multimedia support to speed up communication and resolution of issues

### Retail

#### Send storewide announcements

- Send messages to the entire store, by department or by chat group.

#### Self-help kiosks

- Send a message to store associates that a customer needs help.

#### Find an expert

- Connect an associate with a customer in real-time.

### Support Desk

#### Customer Service

- Communicating with a store to: fulfill a customer order, confirm product

#### Support

- Communicating with end user to troubleshoot issues in the field

## About BlueFletch

BlueFletch is an award-winning innovator in the mobility industry. Based in Atlanta, Bluefletch is focused on helping enterprises secure, manage, and support their shared and rugged devices, and is trusted by the Global 1000.